

# MANOR FARM CARAVAN & CAMPING SITE LTD

## TERMS & CONDITIONS

### STORAGE

SET OUT BELOW ARE MANOR FARM CARAVAN SITE'S TERMS AND CONDITIONS. PLEASE READ THEM CAREFULLY AND FAMILIARIZE YOURSELF WITH THEM. BY ACCEPTING A STORAGE PITCH, YOU AGREE THAT YOU HAVE READ, UNDERSTOOD AND WILL ADHERE TO, OUR TERMS AND CONDITIONS.

1. To store your caravan, motorhome or boat with us payment is required in advance.
2. **ANY LATE PAYMENTS WILL INCUR A 5% CHARGE.**
3. **Your caravan, motorhome or boat must be in use, this means that it should leave the site on occasion and be regularly checked.**
4. During the closed season access to the site is restricted, therefore two site visits are permitted to check your caravan, motorhome or boat by **APPOINTMENT ONLY**. Please email to check availability and book an appointment. For security you **MUST** check in at the office on arrival. The **water and electric** will be **switched off** across site and the **toilets will be closed**.
5. If a friend, member of your family or anyone else is going to be collecting or using your caravan, motorhome or boat please let us know for security reasons.
6. Everyone is asked to observe a speed limit of **5MPH** whilst on the site, in the interests of safety. Please always be aware of children and animals around the site, particularly near the shop and playground.
7. **FIRE POINTS** and **ALARM BELLS** are located at the **shop, toilet blocks, camping field and the bin areas** around the site.
8. The **FIRE ASSEMBLY POINT** is located opposite the **shop/office** by the fenced area, clearly marked.
9. There is a limit of 28ft **exterior** measurement in our storage area. (This is the overall shipping length).
10. We require a set of keys, which will be locked in the office, including any security device keys, for **ALL** caravans or boats stored on site.
11. Caravans, motorhomes and boats are kept on site at the owners' risk. Therefore, you must have adequate insurance, (**a copy to be provided, preferably by email**). An adequate hitch-lock and wheel clamp should be fitted for insurance purposes.
12. Your caravan is your responsibility, please periodically check and grease the security locks, door locks and stabilisers to avoid rust and seizure from the sea air.
13. When leaving your caravan, motorhome or boat in storage, please ensure that your **GAS** is turned off (disconnected at the regulator), your **ELECTRIC** is switched off (in your caravan) and everything is locked and secure.
14. An annual **gas and fire safety check** is carried out during the spring and without prior arrangement. This is required for all caravans or motorhomes used on site and is a compulsory safety requirement irrelevant of usage. Our fire safety check includes a **fire extinguisher, fire blanket, a smoke alarm, and a carbon monoxide alarm**. It is a site requirement that you have all these items in working order in your caravan.
15. The site height barrier and site access barriers are locked during the closed season (except for access).
16. When collecting your van please give at least **ONE** Weeks' notice.
17. In the event of an accident or emergency, hospital and local doctors' numbers can be found on the reception notice board or in the laundry rooms at each toilet block. If in any doubt **dial 999. There is a Defibrillator in the RED phone box by reception.**
18. **Manor Farm cannot be held responsible or financially liable for any personal injury, loss, damage, or any restriction of use, including caravans, vehicles and utilities while kept or used on this site.**

Thank you